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STEENHOUWERIJ

USER INFORMATION 15.9 - Onyx

Dear customer,

We would like to congratulate you on your choice of natural stone.
In order to fully enjoy your natural product, we give you the following recommendations for protection and maintenance, based on our many years of experience.

1. FLOORS AND LARGE AREAS:

A new tile is more porous and therefore more stain sensitive.
Choose for the first mop on a clean, new floor 'Lithofin **MN Glans & Schoon**'.

Strongly porous surfaces can be treated with 'Lithofin MN **Vlekstop**' or 'Lithofin **MN Glans & Schoon**' pure. Go to our separate user sheets for this.

Frequent cleaning:
For a continuous maintenance of the floor use alternately 1 time 'Lithofin **MN Glans & Schoon**' and 3 to 4 times 'Lithofin **MN Wash & Clean**'.

'Lithofin **MN Wash & Clean**': add a little bit of some 20g to 10l of lukewarm mop water, mop thoroughly, do not rinse, but wipe with a wrung out cloth.
'Lithofin **MN Glans & Schoon**': add a cup of approximately 150g to 10l of mop water, mop with a little moisture and let it dry. Do not walk until the floor is completely dry. Occasionally use to give extra nourishment to dull or rough surfaces, for polished surfaces use more frequently to maintain the gloss.

Do not leave mop water on the floor for long periods of time.
Do not clean the floor only with clean water as this will dry out the floor and make it more sensitive to stains. Do not use too much product or soap, as this will leave a film.

In case of heavy soiling: from for example soil, dust,…
Use 'Lithofin **MN Vuiloplosser**', strongly diluted in water 1:10, DO NOT let dry and rinse with plenty of water. Know that after this the floor is more porous and therefore more sensitive to stains, so mop the floor immediately with 'Lithofin **MN Glans & Schoon'**.

2. CUSTOM MADE WORK:

Daily maintenance with 'Lithofin **MN Easy Clean**', apply with a wet sponge or microfibre cloth and dry. Pure water will dry out the stone and make it more sensitive to stains.

Protection:
Apply the **stain stop** pure on a CLEAN and DRY surface with a cotton rag or a new roll (for larger surfaces). Do not leave any puddles and rub in well within 15 minutes. For porous surfaces, repeat within 30 minutes. Do not make wet for 24 hours, so that the product is not "rinsed away".

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The protection with **stain stop** should be repeated when necessary and depends on the use. As soon as the stone becomes porous = liquids no longer bead on the stone, the stain stop treatment must be resumed. With daily use of your natural stone, count on a stain stop treatment 2 to 3 times a year.
TIP: if you still have streaks from dried stain remover, use undiluted stain remover on a cloth to rub away the streaks.

PAY ATTENTION!
Onyx types remain SOUR-SENSITIVE to lemon, vinegar, fruit juice, champagne, cola,... as well as to high acid cleaning products such as Viakal, Antikal, plunger, cement residue remover,... Do NOT use these cleaning products on your natural stone.
Substances with a high acidity will cause pale dull stains on your natural stone = damage to the surface finish.
The stain stop treatment never gives 100% protection against these acidic products.

Large temperature variations may cause damage. Do not place hot cooking pots directly on the worktop. Do not pour boiling water directly onto the natural stone (sink, shower tray, washbasin).

For custom-made products, we seal joints with elastic marble silicone; the durability of this strongly depends on maintenance and daily use. The reapplication of the joint silicone is not part of the guarantee.

IN CASE OF LIMESCALE POLLUTION:
Wet your stone and spray with 'Lithofin **MN Easy Clean'**, use stainless steel wool WET to mechanically remove lime traces. If necessary, use a little Cif Cream (yellow packaging) or 'Lithofin **MN Vuiloplosser'** diluted or 'Akemi **Steenreiniger'**. Always rinse with plenty of water. If necessary, reapply the stain protection.

For other stains, please consult our FAQ section WHAT TO DO ABOUT STAINS?

Possible types of stain stop:

Lithofin **MN Vlekstop**	for matt, rough and polished surfaces
Lithofin **Vlekstop PLUS**	if you want to deepen the colour of your stone
Lithofin **Vlekstop W**	water-based
Akemi **Nano anti-vlek**	very good protection and no colour deepening

Always follow the instructions on the packaging of your product.